



RESIDENTIAL GAS OR ELECTRIC HEAT SERVICE AGREEMENT

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To help prepare you for unforeseen issues with your heating equipment, we offer the following service agreements. Yearly maintenance can help lower your utility bills, extend the life of your equipment, reduce or eliminate the need for costly repairs and increase your heating systems performance. The following contracts provide peace of mind knowing your heating system is expertly cared for.

An Inspection of Gas or Electric Heating Systems - \$130.00

36 Point Heater Cleaning and Preventive Maintenance Service - \$220.00 (Labor Only)

This service is for air furnaces and hot water or steam boilers. The time allotted for this cleaning and preventive maintenance service is approximately 1 1/2 hours. Any additional work performed (not described below) will be invoiced for time, at our prevailing rate, plus materials.

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| 1. Check thermostat operation | 13. Check draft hood | 25. Check belts |
| 2. Calibrate thermostat (if necessary) | 14. Check vent connector | 26. Clean motor and fan as required |
| 3. Level thermostat | 15. Remove debris from cleanout | 27. Clean and/or replace standard air filter |
| 4. Check and repair all wiring connections | 16. Check all connections for tightness | 28. Check circulator water pumps |
| 5. Identify heating fuse circuit on the panel | 17. Check for proper draft | 29. Check circulator motor/pump cooling |
| 6. Check burner assembly input | 18. Check fan and limit controls operation | 30. Check circulator motor and pump (oil if necessary) |
| 7. Inspect and clean all burners | 19. Check high limit control | 31. Check circulator motor mounts |
| 8. Check automatic gas valve operation | 20. Check pressure switch operation | 32. Check pigtail piping on pressuretrol/vaporstat |
| 9. Check operation and safety system | 21. Check all spill/rollout switches | 33. Check the operation of low-water cut-off |
| 10. Inspect pilot, pilot safety and electric ignition system. | 22. Check blower operation | 34. Check the blown down valve |
| 11. Clean pilot if necessary | 23. Lubricate fan and motor bearings as required | 35. Check low water controls gauge glass |
| 12. Check manual gas valves. (free turning and leakage) | 24. Check blower speed | 36. Check safety release valve operation |

Cleaning and preventive maintenance service for a condensing furnace is billed as time and materials.

Gas or Electric Heater Platinum Parts Agreement- \$289.00

This plan includes our 36 point preventive maintenance service as listed above **PLUS** an annual agreement on repair or replacement of the parts listed below:

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| • Aquastat | • Circulator Relay (1 per year) | • Pilot Burner and Assembly |
| • Air Vent | • Emergency Switch | • Relief Valve |
| • Blower Motor (Up to 1/3 HP) | • Fan and Limit Control | • Smoke Pipe (up to 7 inches) |
| • Blower Belt and Pulley | • Gas Cock | • Thermocouple |
| • Blower Bearings and Shaft | • Gas valve (std. 24 Volt) | • Thermostat (Std. Heating) |
| • Rollout Switches | • Ignition Module | |
| • Circulator Motor (Up to 1/8 HP) | • Ignitor (Spark and Hot Surface) | |
| • Circulator Coupler and Mounts | • Pilot Generator | |

CENTRUM MECHANICAL GENERAL TERMS AND CONDITIONS

This plan is available to Centrum Mechanical customers provided their account is kept current. Contract must be paid in full within 30 days of invoice date or contract will become null and void. There shall be no obligation upon the Company to perform any service or provide parts after termination of this agreement. All plans will automatically renew annually, unless either party gives at least 30 days prior written notice of termination. Upon termination, there shall be no refund or credits allowed. Agreements are transferable to new occupant subject to Company approval.

The Company reserves the right to inspect the equipment covered under this Plan. Any repairs required to place the equipment in acceptable condition are excluded from Plan and will be charged for separately. Plan will become effective on receipt of payment. The cleaning, preventive maintenance and inspection will be performed at our convenience, during the one-year term of this Agreement unless a specific date is requested by the customer. Service Contract labor is performed Monday through Friday, 8:00 a.m. to 4:30 p.m.. Service rendered at times other than specified herein will be billed at (1 ½) times our regular rates.

The Company and customer hereby expressly agree that the Company's entire liability and the customer's exclusive remedy under this Plan are limited to the replacement of parts as listed and any labor or material necessary to fulfill this Agreement. The company shall not be liable for any loss, damage or injury caused by defective material or parts purchased and installed by the Company or any material or parts not installed by the Company.

Our obligation to furnish any part is subject to its availability through normal sources of supply. Replacement of obsolete items for which parts are not available will be done on a time and material basis. Further, the Company shall not be liable for personal injury arising from the performance of services mentioned herein unless caused solely by its negligence; nor shall the Company be liable for any loss, damage or injury caused by failure or delay in performing services when such failure or delay arose from causes beyond its control.

The Company will not assume any responsibility for any equipment serviced by anyone other than duly authorized by the Company and the customer agrees to accept responsibility for any loss, damage or injury caused by such unauthorized service. This plan does not include the cost of labor and/or material resulting from the acts of God (floods, lightning, fire, etc.) or electrical failure, water damage of any description, labor or transportation difficulties, wars, riots, or local, State or Federal Acts or requests.

The Company shall not be liable for damages or losses caused by a malfunction or failure of equipment or other conditions resulting from delays or failure to render service or for damage resulting to unoccupied buildings. The Company shall be liable only for loss, damage or injury attributable directly and solely to our negligence. Repairs involving labor or parts not covered under this plan will be billed at our established rates. Service calls resulting from blown fuses or circuit breakers, emergency switch turned off, thermostat not properly set, faulty thermostat batteries or electrical power failure are not covered.

Special contracts are available for commercial or larger units. Rooftop units are subject to a \$75.00 fee. Additional zones are subject to a \$15.00 fee. All promises and understandings are contained in this agreement. No additional promises on the part of the Company or modifications to this Agreement shall be binding unless made in writing and executed by an authorized representative of the Company. Please contact our office should changes be required.

Customer's Signature: _____ Date: _____

Printed Name: _____ Centrum Employee: _____